For Immediate Release

New Version of RoomChecker™ includes Performance and Guest Scoring

CEDAR RAPIDS, IA – February 29, 2016 – qMetrix Group has released RoomChecker™ version 4.0. This new version includes staff performance and guest satisfaction scoring. The scoring addition rounds out RoomChecker™ functionality, which now includes:

- room inspections with photos
- housekeeping assignments
- issue notification, prioritizing and tracking
- time tracking
- guest feedback and satisfaction scoring using QR codes
- guest requests for banquet facilities using QR codes
- immediate response to guest requests
- QR code inspection verification and time stamping
- support for public areas and condominium/apartment units
- performance scoring
- trend and detail reporting
- customization consultation and setup

RoomChecker™'s scoring system is based on the industry standard, and all scoring detail is collected and stored for management review. The real-time data can be viewed on the RoomChecker™ website. New reports include average performance reports, guest satisfaction reports, trend reports and top 10 scores.

Every location can be customized and set up according to individual customer requirements. The RoomChecker™ staff can assist the app administrator in selecting the items that will be scored and the maximum number of points for each item. Inspections and performance scoring can be completed monthly, weekly, daily or according to a specified schedule.

Guest scores can be entered from feedback reports or from standard guest feedback surveys already in use. When the information is available, the guest satisfaction scores are compared to performance scoring for the housekeeping staff who cleaned the room.

The RoomChecker™ mobile app is used around the world on both iOS and Android devices. A full-featured website hosts all data and easy to use reports.

About qMetrix Group
The qMetrix Group focuses on developing innovative software solutions for quality improvement. The group develops systems to gather and report quality metrics through electronic integration or customized apps using wireless devices such as tablets and smartphones. qMetrix then provides secure, customized, web-based reports to better improve the real-time performance for any organization seeking to improve quality and efficiency. qMetrix supports applications for Healthcare, Hospitality and Transportation.   For more information please visit www.qmetrixgroup.com or contact:

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